

Robert Frew Patient Partnership Group
Minutes of 68th Meeting Held 18th January 2016
At The Robert Frew Medical Centre

Present

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| | Chair |
| Jacqueline Coleman | Vice Chair |
| Alan Ursell | Treasurer |
| Jean Ursell | Secretary |

Tony Burr, Carole Groves, John Langley, Joan Nutley, Janet Whitaker, Ally Whyte, Lesley Baldry.

The meeting commenced at 6.45 pm.

68/01 Apologies.

Apologies were received from Lesley Cogan and Toni Ogunsanya.

68/02 Minutes from last meeting and matters arising.

Minutes wrongly headed as November.

Teresa will be going to the electronic prescribing meeting

Other PPGs have been asked about giving money towards upkeep of defibrillators but none who attend meeting have accounts.

The minutes were accepted as a true record and signed accordingly.

68/03 Wickford housing developments update.

Toni has written to John Leslie (CCG) highlighting the new housing and the need for more resources.

68/04 Report from SEMC Locality Patient Group meeting

Oncology question raised but CCG currently do not know any more than we do. Non-emergency patient transport services going out to tender John, and Tim, to take part in meeting. John to raise point that there does not seem to be one specific phone number when you need to book patient transport.

The question was raised about who was liable if something went wrong with the defibrillator. This is to be taken up with the British Heart Foundation. had circulated the minutes from the last SEMC. Roy Johnson was looking at putting one at Shotgate. It was wondered, by our group, how many public access ones were in Basildon.

It was noted that Colleen was now SEMC Director and was this a conflict of interest.

JL

68/05 Defibrillator.

One defibrillator will be delivered on 27th January and the second one shortly after. The electrician is ready to fit them with funds from Basildon council. There will be no more Flu clinics at Christ Church although they are popular with patients. Practices will only be allowed to do injections at surgeries. Only being done at Silva Island way, not Franklyns Way.

68/06 Patient Partner.

4 more phone lines have been installed and there have been no further complaints as yet. Ally to investigate why wording has been changed back to original ones. John has prepared a flow chart of the new system and Ally would like members opinions before she accepts the new system. John to make copies so that other members can see the chart. Could we try it and jot down our comments before the next meeting. We will do a survey later when it has been bedded in.

All

68/07 In house Television.

No progress as yet. Do we need ant licences if we use the television for just practice information.

68/08 A.O.B.

68/10.01 Notice board in corridor not big enough for all notices so only used for main notices.

68/10.02 Complaint about Basildon phlebotomy but Southend one is working well.

68/10.03 Alan is going to run for governor at Basildon Hospital.

Signed as a true copy of the meeting:

Chair